

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	1	10/769967	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 08:34
S2	1	10/768967	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 09:52
S3	27	"6067477"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 09:54
S4	0	2003/023471	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 09:54
S5	0	2003/0023471	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 09:54
S6	2	"20030023471"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 13:53
S7	1687	"715".clas. and merge	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 13:53

## EAST Search History

S8	933	"705".clas. and merger	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 13:54
S9	220	S8 and (GUI or (Graphical User Interface))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 13:54
S10	158	S9 and (window or pane or panel)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 13:54
S11	144	S10 and list	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 13:54
S12	103	S11 and button	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 13:55
S13	102	S12 and (database or repository)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 13:55
S14	54	S13 and (customer near2 service)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 13:55

## EAST Search History

S15	27	S14 and satisfaction	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 13:59
S16	290	"715".clas. and merger	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:00
S17	294	"715".clas. and (merger or aquisition)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:03
S18	128	S17 and list and button	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:00
S19	125	S18 and (window or pane or panel or area or section)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/05 08:50
S20	9	S19 and customer service	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:00
S21	2220	"715".clas. and (merger or acquisition)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:03

## EAST Search History

S22	67	S21 and (customer service)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:04
S23	22701	customer service	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:50
S24	2464	S23 and customer account	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:50
S25	213	S24 and consolidation	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:51
S26	203	S25 and interface	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:51
S27	90	S26 and email	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:51
S28	84	S27 and list	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:51

## EAST Search History

S29	70	S28 and button	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:51
S30	61	S29 and template	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 14:51
S31	10	S30 and (action item)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 15:59
S32	61	715/962.ccls:	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 16:03
S33	2935	(corporation or company or organization or enterprise) near2 (restructur\$3 or merge\$2 or combination)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 16:04
S34	770	S33 and (user near interface)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 16:04
S35	233	S34 and ((customer or consumer) near (account or related or service))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 16:05

## EAST Search History

S36	7	S35 and "715".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 16:08
S37	99	S35 and "705".clas.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 16:08
S38	27	S37 and (retention)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 16:08
S39	15	S38 and satisfy	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 16:08
S40	13	S38 and satisfaction	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 16:09
S41	20	S39 or S40	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/04 16:09
S42	8	(US-20030023471-\$ or US-20030023506-\$ or US-20020169658-\$ or US-20040249658-\$ or US-20010032115-\$ or US-20030018510-\$).did. or (US-6067477-\$ or US-6581039-\$). did.	US-PGPUB; USPAT	ADJ	ON	2007/06/05 08:48

## EAST Search History

S43	3	S42 and (customer support)	US-PGPUB; USPAT	ADJ	ON	2007/06/05 08:48
S44	294	"715".clas. and (merger or aquisition)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/05 08:50
S45	128	S44 and list and button	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/05 08:50
S46	125	S45 and (window or pane or panel or area or section)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/05 08:50
S47	6	S46 and (customer support)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2007/06/05 08:50